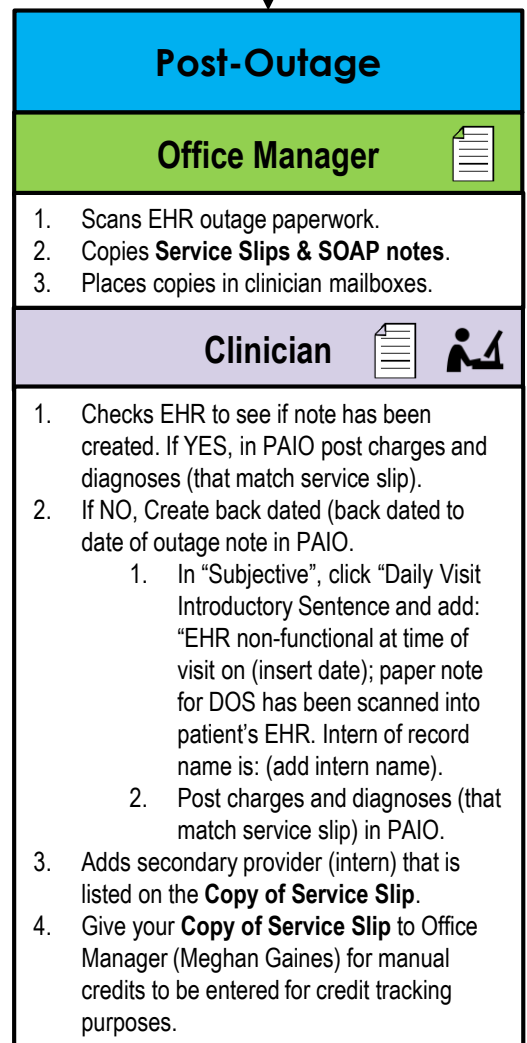
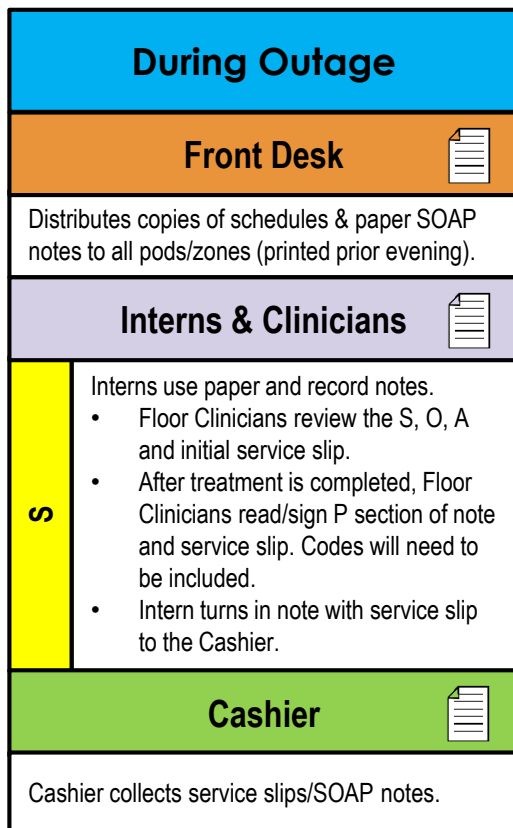


# EHR Outage Flow

- Clinician(s) should immediately notify Dr. Deb Moore.
- If the EHR outage persists, past 5 minutes, implement usage of paper forms for completion of SOAP notes as outlined below.
- Dr. D. Moore will contact the clinician to obtain additional information, and will take appropriate action.
- Dr. D. Moore will update clinical personnel and staff as the situation develops.



**S** = Signature Required